

THE AZUL MONKEY

AZUL MONKEY BRUNCH CLUB TERMS AND CONDITIONS

1. Payment and Deposits:

- The deposit and balance must be paid prior to the event and are non-transferable and non-refundable.
- Deposits are required to secure the date. These are non-refundable and non-transferable. If a member of your party cancels, the deposit will not be returned.
- The balance is payable 14 days before the event. If the balance is not received, Azul Monkey reserves the right to cancel your booking. In this case, your deposit will be refunded in full.

2. Event Duration:

- The event will run from 5pm to 9pm.
- The Bottomless Brunch includes unlimited drinks from the menu for the first 90mins. After this period, all drinks will be chargeable at standard rates.

3. Menu and Pre-Orders:

- The food will consist of a selection of dishes from our brunch menu, with one dish per person, subject to availability.
- A pre-order request will be sent prior to the event. This must be completed and sent back at least 4 days before the event to ensure your dish is available. If we do not receive your pre-order, we cannot guarantee the availability of your chosen dish.

4. Music and Noise Limitations:

- Music must adhere to our licensing guidelines and should not exceed 60dB.
- The main door must remain closed at all times in respect of our neighbors.

5. Allergies and Dietary Requirements:

- It is your responsibility to inform us of any allergies or dietary requirements as soon as the event commences.

6. Set Meals:

- Guests must choose one option from the meal selection. No swaps, changes, or amendments are permitted to these set meals.

7. Alcohol and Conduct:

- Azul Monkey reserves the right to stop serving alcohol, terminate the event, or request any customer(s) to leave without question if deemed necessary for safety reasons. No refund will be given in such cases.
- Guests are responsible for any damage to Azul Monkey equipment or property during the event. Azul Monkey reserves the right to bill the hirer for any damage or loss caused by the actions of any party guests.

8. Bottomless Drink Options:

- The drinks included in the Bottomless Brunch will be detailed on your table. No exceptions or substitutions will be made.
- Bottomless drink options include prosecco, beers, wines, and ciders. One drink per person at a time. Multiple drinks cannot be ordered simultaneously. Violation of this rule may result in the cessation of free drinks and possibly being asked to leave the event.

9. Additional Orders and Payments:

- All additional drinks ordered must be paid for at the time of ordering.
- All drinks after 7pm will be charged at the standard rate. Last orders are at 6:45pm.
- All tabs must be paid by 7pm.

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10. Left Property:

- Azul Monkey takes no responsibility for any items left by the customer on the premises before, during, or after the event.

11. Photographs and Video:

- Azul Monkey reserves the right to take photographs or video footage during the event for promotional purposes on social media, websites, and other marketing materials.

12. Cancellation Policy:

- Azul Monkey reserves the right to cancel the event due to unforeseen circumstances beyond our control. In such cases, a further event date or a full refund will be offered unless the event is canceled due to a customer violating the rules or causing a safety risk.

13. Age Restrictions and ID Policy:

- Azul Monkey adheres to a strict 'NO ALCOHOL' rule for under-18s in compliance with the Licensing Act.
- Guests aged 18-25 must present valid ID, or they will not be served alcohol.

14. Behavior Policy:

- Any customer who is aggressive, abusive, or threatening towards staff will be asked to leave the premises along with their party guests. No refund will be issued.
- Vaping or smoking of any kind is not allowed. Violators will be asked to leave without a refund.
- Guests found with drugs or illegal substances will be asked to leave immediately, and the police will be called.

15. Health & Safety Policy:

- The safety of our customers and staff is our utmost priority at Azul Monkey, we ensure a safe environment at all times. We therefore do not accept any liability for slips, trips, falls or injury caused during an event. We forbid any dancing on furniture due to the risks and damage caused. Should any damage be caused to the property of Azul Monkey by a customer they will be asked to cover the costs to fix or replace. You consume alcohol at your own risk, we ask that you be sensible during the events and know your limits.

15. Agreement:

- By paying for and attending the event, you agree to the terms and conditions set forth by Azul Monkey Brunch Club. You are accepting these terms on behalf of all party guests within your booking.
- Azul Monkey reserves the right to amend the brunch offer conditions or terms and conditions at any time.

Thank you for choosing Azul Monkey Brunch Club. We look forward to hosting your event!

